



TOURISME | CONVENTION BUREAU | EXPO CONGRÈS
TOURISM | CONVENTION BUREAU | EVENTS
7, Place Kennedy - BP 15157 - 49051 ANGERS Cedex 02
contact@destination-angers.com + 33 (0)2 41 23 50 00
www.destination-angers.com

GENERAL SALES & TERMS
TERROIR CONGRESS 2026
ESA ANGERS
-
JULY 5TH – JULY 9TH 2026

Angers Loire Tourisme Expo Congrès (ALTEC), a local public limited company with share capital of €1,500,000, headquartered at 7 Place Kennedy, BP 15157, 49051 Angers cedex 02, registered in the Commercial Register under number 830 955 068 (hereinafter referred to as the "Organizer" or "Destination Angers") is responsible for hosting, designing, creating, organizing, and running congresses, trade shows, seminars, and events at the heart of the Angers convention centre.

Destination Angers ensures, under the conditions defined here, the organization of the **Terroir Congress 2026** (hereinafter the "**Event**"), to be held at **Ecole Supérieure d'Agricultures (ESA Angers)** from **5 to 9 July 2026**.

All participation in the Event requires prior registration with the Organizer.

The purpose of these general conditions of participation (hereinafter the "General Conditions of Sale") is to determine the terms and conditions of registration for any person wishing to participate in the Event (hereinafter the "Participant(s)") and thus benefit from the various services offered throughout the duration of the Event.

It is also specified that any request to take part in the Event implies acceptance of the General Terms and Conditions of Sale.

The General Terms and Conditions of Sale take precedence over any other general or special conditions not expressly accepted by the Organizer.

They are written in English in their original version, which alone is authentic and prevails over any other version. The Organizer reserves the right to change the General Terms and Conditions of Sale at any time, in whole or in part.

The conditions applicable are those in force on the date of registration for the Event by the Participant or the Structure, following the terms defined below.

1) Event Organization

Terroir Congress 2026 is organized by ESA and co-organized by Destination Angers.

It is hereby specified that the management of registrations for the Event has been assigned to Destination Angers.

The organizers and co-organizers shall decide by mutual agreement how the Terroir Congress is to be held, its location, duration, opening and closing times, registration fees, services, online registration date, and closing date.

To this end, they set up the nomenclature of products and services presented (if necessary) and decide the profile and category of participants admitted attending or visit during the congress.

2) Request to take part in the Congress Terroir 2026

All requests to participate in the Event must be submitted via the online form made available on the Event website <https://terroircongress2026.com/> (hereinafter the "Website").

This form can also be accessed via the following link: <https://eventbooking.destination-angers.com/event/registration?eventid=258&langue=UK>

The Participant may register individually (hereinafter "Individual Registration") under the conditions defined in article 2.1 below.

It is specified that no entry to the Event will be authorized without prior registration on the Website by the terms and conditions set out below.

2.1. Individual registration

The Participant can continue to his Individual Registration by filling in the following compulsory information:

- First name and surname
- Status
- Job title
- Email address
- Company details (if necessary)
- The attendance of one or more accompanying persons. (if necessary)

If the Participant benefits from a promotional code to register for the Event, he/she can enter it on the registration form by clicking on the "I have received a promotional code" tab accessible on the form's contact details page.

Each registration is subject to prior validation by the Organizer. Once the registration has been confirmed by the Organizer, the Participant will receive a confirmation e-mail at the e-mail address provided, together with the corresponding invoice and badge for access to the Event, in dematerialized format.

- The Organizer may refuse any application for participation that does not follow the conditions defined here, due to an expired certificate of schooling or lack of prior payment.
- In case of refusal, the Participant will be notified of the reason for the refusal in writing, to the e-mail address provided, and will be reimbursed for any registration fees paid. Reasons for refusal are as follows:
 - To register as a student and not have a valid student card or be over the authorized age (under 28).
 - Registration not paid before arrival at the congress.

3) Details of services offered as part of the Event

3.1. Individual registration:

Individual Event Registration is open to:

- Member of the SITE association.
- Industry professionals
- Anyone invited by the organizers

It is specified that each person who makes an Individual Registration may choose to take part in the Event with one accompanying person.

- **The Full pass includes:**

- Welcome cocktail (Sunday 5th July).
- Access to all scientific sessions.
- Coffee breaks and lunches for the whole conference.
- 3 field trips and dinners (including the gala dinner on Thursday 9th July).
- An attendance certificate.

- **The Master and PhD students Full Pass includes:**

- Welcome cocktail (Sunday 5th July).
- Access to all scientific sessions.
- Coffee breaks and lunches for the whole conference.
- 3 field trips and dinners (including the gala dinner on Thursday 9th July).
- An attendance certificate.

- **The Morning sessions includes:**
 - Access to the Scientific.
 - Coffee Breaks and lunch.

- **Registration for accompanying persons includes:**
 - Welcome cocktail (Sunday 5th July).
 - 3 field trips and dinners (including the gala dinner on Thursday 9th July).

4) Pricing terms for services offered during the Event

All prices showed on documents issued by the Organizer and on the Website are in Euros and include VAT.

4.1. Pricing terms for Individual Registration

The Participant is hereby informed that the amount of the registration fee varies according to his or her Status and according to the period in which he or she makes his or her Individual Registration, as defined in the table below:

For students and young professionals under 28 years of age, proof of age will be required by the Organizer.

The Participant will be refused entry to the Event if his/her registration has not been paid in full before the start of the Event.

Price include VAT	Full Pass	Master and PhD students Full pass	Morning Pass	Accompanying Pass
Early bird	780€ TTC	430€TTC	200€ TTC	250€ TTC
Standard	880€TC	530€ TTC	200€ TTC	350€TC

5) Accommodation

The Organizer has set up a hotel reservation center in partnership with Angers hotels to enable the Participant and the Beneficiary to book their accommodation via the platform (hereinafter the "Platform") accessible from the following link:

<https://eventbooking.destination-angers.com/event/registration?eventid=252&langue=FR>

By booking accommodation on the booking platform, the Participant or Beneficiary will receive help from the following advantages:

- A selection of hotels at preferential rates, within walking distance or less than 15 minutes from the ESA;
- Free cancellation up to 48 hours before arrival.
- A dedicated hotline for advice and assistance.

For further information on the Terms and Conditions of Sale relating to the hotel booking platform:


https://reservation.destination-angers.com/medias/documents/cgv_centrale_en_2024.pdf

6) Terms of payment

All payments for the Terroir Congress 2026 must be made in Euros.

The Participant may pay for their Individual Registration or Pass Reservation by using one of the following means of payment:

- By credit card (Visa or MasterCard): secure online payment on the registration form and in the personal area.
- By bank check (only for delegates based in France): check to be made payable to Angers Loire tourisme Expo Congrès (ALTEC) and sent to the following address: ALTEC, 7 Place Kennedy, BP15151 49051 Angers cedex 2.
- By bank transfer with purchase order or administrative mandate to the Organizer's account, the details of which are provided below. For each payment by bank transfer, the Participant must indicate the following references:

 BANQUE POPULAIRE GRAND OUEST		<p>Ce relevé est destiné à être remis, sur leur demande, à vos créanciers ou débiteurs appelés à faire inscrire des opérations à votre compte (virements, paiements de quittances, etc.). Son utilisation vous garantit le bon enregistrement des opérations en cause et vous évite ainsi des réclamations pour erreurs ou retards d'imputation.</p> <p>This statement is intended for your payees and/or payors when setting up Direct debit, Standing orders, Transfers and Payment. Please use this Bank account statement when booking transactions. It will help avoiding execution errors which might result in unnecessary delays.</p>		
Titulaire du compte/Account holder SA ANGERS LOIRE TOURISME EXPO 7 PLACE DU PRESIDENT KENNEDY BP 15157 49100 ANGERS				
Relevé d'identité bancaire / Bank details statement				
IBAN (International Bank Account Number) FR76 1380 7008 7107 3218 2151 785		BIC (Bank Identification Code) CCBPFRRP		
Code Banque 13807	Code Guichet 00871	N° du compte 07321821517	Clé RIB 85	Domiciliation/Paying Bank BPGO ANGERS ENTREPRISES

édité le 03/09/2024

7) Conditions of modification and cancellation of registration by the Organizer

7.1. Modification of the Event by the Organizer

In case of administrative closure of the ESA or limitation of its capacity, notably due to the any pandemic or sanitary situation, the Organizer may change the conditions of participation in the Event.

7.2. Cancellation of the Event at the Organizer's initiative

The Event may be cancelled by the Organizer in case of force majeure or for health reasons, particularly in connection with any pandemic.

Cancellation of the Event will automatically result in the cancellation of registrations and reservations made by Participants.

In accordance with article 1218 of the French Civil Code, the occurrence of any event outside the control of the parties, i.e. any event beyond the control of the debtor of the obligation, which could not reasonably have been foreseen at the time of the conclusion of the agreement between the parties and whose effects cannot be avoided by appropriate measures, and which prevents the performance of its obligation by the debtor, will be considered as a case of force majeure.

7.3. Refund conditions in case of a change in the running of the Event by the Organizer

If the Event is cancelled or postponed, the Organizer will refund the registration fees.

Refunds will be made within thirty (30) days of the end of the Event. This refund will be made using the same means of payment as the one used by the Participant for the first transaction, unless the Participant expressly agrees that another means of payment may be used.

7.4. Refund conditions in case of cancellation of the Event by the Organizer

Cancellation of the Event by the Organizer will give rise to reimbursement of the sums paid in respect of registration fees, Pass reservations and any Additional Services, less administration costs of 7.50€.

Refunds will be made within thirty (30) days of the first end date of the Event. This reimbursement will be made using the same means of payment as that used by the Participant for the first transaction, unless the Participant expressly agrees that another means of payment may be used.

8) Conditions for modification and cancellation of registration by the Participant or the Organization

8.1. Modification of registration by the Participant or the Organization

Any modification or addition of services, such as the gala dinner and guided tours, may be made by the Participant or the Organization by contacting the registration management department.

The addition of services may give rise to additional invoicing, by the pricing terms defined in article 4 above, applicable on the date of the order.

Any request to modify the conditions of participation in the Terroir Congress 2026, as initially defined in the Individual Registration or Pass Reservation, must be made in writing before June 16, 2026 and sent to the Organizer at the following e-mail address: inscriptions.congres@destination-angers.com

It is specified that any request for modification received by the Organizer after this date cannot be considered.

8.2. Cancellation of registration by the Participant

To be considered, the Participant's request to cancel their registration must be made in writing and sent to the Organizer at the following email address: inscriptions.congres@destination-angers.com

Reimbursement of registration fees paid by the Participant will be made under the conditions defined in Article 8.3 below.

8.3. Conditions of reimbursement in case of cancellation of a registration by the Participant

The Participant who has purchased a Pass may only be reimbursed for costs incurred in the event of cancellation of the Event by the Organizer under the conditions set out in article 8.4, or in the event of force majeure, as defined in article 1218 of the French Civil Code.

In case of cancellation of an Individual Registration in person by the Participant, the costs incurred will be reimbursed following the conditions set out below:

- If the cancellation request is received by the Organizer before June 1, 2026, the Organizer will issue a full refund of the amount paid at the time of registration or reservation, less a €20 administrative fee.
- If the cancellation request is received by the Organizer between June 1, 2026, and June 15, 2026, the Organizer will issue a refund of 50% of the registration fees.
- If the cancellation request is received by the Organizer after June 16, 2026, no refund will be issued.

If the conditions for reimbursement are met, reimbursement will be made within thirty (30) days of the end of the Event, i.e. from July 10th, 2026. This refund will be made using the same means of payment as the one used by the Participant for the first transaction, unless the Participant expressly agrees that another means of payment may be used.

9) Protection of personal data

As part of the Participant's registration for the Terroir Congress 2026, the Organizer may collect personal data relating to the Participant, any accompanying persons and the Beneficiaries.

9.1. Collection of personal data:

The personal data collected by the Organizer is as follows:

- the surname and first name of the Participant
- e-mail address
- telephone number
- postal address
- organisation and profession
- bank details;
- any allergies or dietary restrictions with consent (article 6.1.a of the General Data Protection Regulation);

- first and last names of any accompanying persons, together with their e-mail addresses and telephone numbers.

9.2. Use of personal data:

The personal data collected from the Participant are necessary for the management of registrations for the Terroir Congress 2026 (cf. article 6.1.b of the General Data Protection Regulation).

9.3 Sharing personal data with third parties:

Personal data may be shared with third-party companies, in particular:

- INGENIE, the company that processes online registration and reservation payments;
- If required by law, the Organizer may transmit data to respond to claims filed against it and to comply with administrative and legal procedures.
- The Event Organizers,
- The Event Partners (contact information only)

9.4. Data transfer: no data is transferred outside the European Union.

9.5. Security and confidentiality:

The Organizer implements organizational, technical, software and physical digital security measures to protect personal data against alteration, destruction and unauthorized access. However, it should be noted that the Internet is not a completely secure environment, and the Organizer cannot guarantee the complete security of the transmission or storage of information on the Internet.

9.6 Implementation of the Participant's rights:

In application of the regulations applicable to personal data, the Participant has the following rights:

- he/she may update or delete personal data by logging into his/her personal account and configuring the account settings;
- if the data held by the Organizer is inaccurate and cannot be modified by the Participant via his/her account, he/she may request that the information be updated by writing to the following e-mail address: inscriptions.congres@destination-angers.com
- may exercise their right of access to the personal data held by the Organizer concerning them, by writing to the following e-mail address: inscriptions.congres@destination-angers.com
- may request the deletion of their personal data, in accordance with applicable data protection laws, by writing to the following e-mail address: inscriptions.congres@destination-angers.com

10) Provisions relating to the Consumer Code

Following the preliminary article of the French Consumer Code, a consumer is any natural person who acts for purposes that do not fall within the scope of his or her commercial, industrial, artisanal, liberal or agricultural activity.

Any person who registers for the Event as a consumer is therefore subject to the provisions of the present article.

10.1. Legal right of withdrawal

Notwithstanding the provisions of these General Terms and Conditions of Participation, and in accordance with articles L221-18 et seq. of the French Consumer Code, any person registering for the Event as a consumer (hereinafter the "Consumer") is hereby informed that he/she has a legal right of withdrawal, which he/she may exercise within a period of fourteen (14) days from receipt of the e-mail confirming registration for the Event.

The User may exercise his/her right of withdrawal by completing the withdrawal form available in the present terms and conditions or by sending an e-mail to the following address: inscriptions.congres@destination-angers.com

When the Consumer exercises his/her right of withdrawal, the Organizer undertakes to reimburse all sums paid within fourteen (14) days of the date on which the Organizer is informed of the Consumer's decision to withdraw. Reimbursement will be made using the same means of payment as that used by the Consumer for the first transaction.

On expiry of the legal withdrawal period referred to above, the Consumer acknowledges and accepts that he/she may only cancel his/her order by following the terms and conditions set out in the General Conditions of Participation.

10.2. Opting Out of Telemarketing

The Consumer must provide their telephone number to the Organizer when registering for the Event.

They are hereby informed that they have the choice of registering on the national opt-out list for telemarketing at www.bloctel.gouv.fr if they do not wish to be contacted by telephone for marketing purposes.

10.3. Dispute Resolution Method

In accordance with Article L612-1 of the French Consumer Code, Consumers are offered the option of using the free services of the FEVAD E-commerce Mediator (French Federation of E-commerce and Distance Selling, 60 rue de la Boétie, 75008 Paris) for consumer disputes relating to registration for the Event or the booking of Passes or Additional Services on the Website.

To access the FEVAD E-commerce Mediator's website: <http://www.mediateurfevad.com>

11) General Provisions

If any provision of these general terms and conditions is declared invalid or contrary to a mandatory provision of law, it shall be considered unwritten and all other provisions shall remain in full force and effect.

12) Applicable Law and Jurisdiction

These General Terms and Conditions of Participation are governed by French law.

Any dispute relating to the validity, formation, interpretation, performance, and/or termination of the contract arising from acceptance of these terms and conditions shall be subject to the authority of the French courts.

13) Image Rights

Acceptance of these general terms and conditions of sale implies that the participant expressly authorizes ESA & DESTINATION ANGERS, the Organizer and Co-organizers of the Terroir 2026 event, to record, represent, and reproduce, on any medium and by any means (films, photos, videos, press, websites, social networks, posters, magazines, etc.), without any compensation whatsoever, their name, voice, and image, between July 5 and 9, 2026, for a period not exceeding ten years following the date of the Event. This authorization is valid worldwide, for any use intended to promote Terroir 2026 in all its forms. The use of these images may not, under any circumstances, infringe upon the privacy or reputation of the participant. This authorization is valid for the duration of copyright protection from July 5, 2026.

In accordance with Ordinance No. 2018-1125 of December 12, 2018, issued pursuant to Article 32 of Law No. 2018-493 of June 20, 2018, relating to the protection of personal data and amending Law No. 78-17 of January 6, 1978, relating to information technology, files and freedoms and various provisions concerning the protection of personal data, each participant has the right to access, rectify and object to the processing of data concerning him/her by proving his/her identity to the Organizer by sending a letter to the attention of: The Director General, DESTINATION ANGERS - 7, Place Kennedy - BP 15157 - 49051 Angers Cedex 02.

Appendix: Withdrawal form to be reproduced or sent to ALTEC: 7 Place Kennedy, BP 15157, 49051 Angers Cedex 02.

To ALTEC,

I, [Name, Surname, address of consumer]:

Hereby let you know of my intention to exercise my legal right of withdrawal granted to me under the General Terms and Conditions of Participation in the International Horticultural Congress and therefore cancel my registration for the Event, which was completed on [date].

Date

At [location]

Signature of consumer: